

March 8, 2010

Steve Behrends
Keystone Remodeling, LLC
Colorado Springs, CO 80906

Dear Steve,

Linda and I can't thank you enough for all of the remodeling and projects that you have done at our home. You have always been fair, honest and on time, which is rare in the contracting business.

When we first came in contact with you in August of 2001 to do a master bathroom remodel it was such a pleasure to work with you, especially since we had just gone through a major disaster of our home in 1999/2000, and had worked with many contractors who were not as professional as you.

We had a few basic ideas of what and how we wanted our master bath to look like, but we were very impressed with your creativity in the design to enhance the functioning of the master bathroom without a lot of additional cost. We were also comfortable working with your subcontractors who were responsible and did the work as promised. During the time of the project we were grateful for the times you would make special trips to our workplace for making decisions on tiles, colors and other materials. This was such a big help to us, and kept the project on schedule.

It's always a pleasure working with you over the years Steve, and we never hesitate to refer you to other people when their looking for someone to do a remodeling project. Our neighbor was very thankful for us referring them to you and they were very pleased with your workmanship and knowledge.

Now that were retired and have other small projects that come along we never hesitate to call our friend Steve. Thank you so much for how you go out of your way to accommodate our needs.

Sincerely,

Bob and Linda Eckert
Colorado Springs, CO 80919