

David and Shauna Prince
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We are the proud owners of a modest family home built in 1897 and located in the Weber-Wahsatch Historic District. The neighborhood is on the National Registry of Historic Places and we consider ourselves stewards of our century old home. Consequently, we are very careful about who we allow to work on the house. We have worked with Steve Behrends and Keystone since 1997 on a number of projects and recommend them without hesitation.

The projects we have undertaken with Keystone range from major structural repair to adding a bathroom without disturbing the character of the house to relatively minor cosmetic projects. We have also had the experience of working with other contractors and have regretted each time we did not use Keystone. Three factors separate Keystone from our other contractor experiences. First, and possibly foremost to a homeowner enduring remodeling, Keystone prides itself on minimizing the impact of remodeling on those living in the house and meticulously cleaning the worksite every day. To one that has not undergone remodeling, this may seem like a minor issue. However, neither the value nor the uniqueness of this characteristic can be overstated, as we learned to our regret when we engaged a plasterer on our own that caused us days of heavy cleaning and ruined one of our favorite rugs through carelessness for the area surrounding his work.

Second, Keystone prides itself on high quality work that meshes with the existing structure. Of particular note for quality is Mr. Ted Moosman who works for Keystone and is the most meticulous carpenter we have ever encountered. Mr. Moosman comes as close to perfection in his work as possible (how he was able to match modern floor boards to century old flooring so as to make them indistinguishable is still a mystery to us).

Third, Keystone has excellent design sense and abilities, through the talents of Mr. Behrends. He has proven his ability to impose modern amenities on our ancient structure while preserving and enhancing the antique character of our house. We are particularly proud of the sitting room space he converted into a seemingly spacious bathroom after other professionals said the space was simply too small. As with all his project on our house, his designs made the new work appear as if it had always been part of the house.

Our experiences with Keystone have been excellent and we continue to use Keystone on our period projects. Keystone is not the cheapest contractor available, but neither does Keystone perform its work cheaply. If one is seeking the least expensive contractor, best to look elsewhere. As with any remodeling project, one must also

remain flexible as to the timing of the project, but Keystone appears to do as well as any other contractor in managing homeowner frustration with scheduling. The final test for a contractor is how it deals with problems when they arise in a project or a relationship. Unfortunately, we have encountered unexpected problems in our projects with Keystone but have always been extremely pleased with the energy, creativity, and focus on client service Mr. Behrends brings to resolving these inevitable challenges. As noted, we have encountered problems and have continued to use Keystone with complete comfort, which means more than any words of praise we could offer.

We would be happy to share our experiences with Keystone with anyone who may be interested and we can be contacted at the address listed above.

Sincerely,



David and Shauna Prince